## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Michael Wayne Brown, et al.

Serial No.: 10/015,382

Confirmation Number: 2851

Filed: 12/12/2001

Title: CONTROLLING HOLD QUEUE

POSITION ADJUSTMENT

: Before the Examiner:

Rasha Al Aubaidi

: Group Art Unit: 2642

: Intellectual Property Law Department

: International Business Machines Corp.

: 11400 Burnet Road

: Austin, Texas 78758

## CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the United States Patent Office at facsimile number 703-872-9306 and to the attention of Examiner Rasha S. Al Aubaidi on October 6, 2004 by Amy J. Pattillo.

Signature

Date 10/6/2004

## REPLY AND AMENDMENT UNDER 37 C.F.R. § 1.111

Mail Stop Box Non-Fee Amendment (Pats) Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

## A. INTRODUCTORY COMMENTS

Responsive to the Office Action of July 7, 2004, Applicants respectfully request reconsideration of the outstanding rejections and reexamination of the present application in light of the following amendments and remarks. In addition, Applicants note with appreciate the Examiner's willingness to clarify the rejections during a telephone interview on September 23, 2004.

Amendments to the Specification begin on page 3.

Amendments to the Claims begin on page 4.

Arguments begin on page 12.